

# **SUPPORT OUR TROOPS, Inc.** 2023 Silent Auction Volunteer Notes

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## Wine Pull Guide

New this year! Enjoy this event because everyone's a winner! Fun, instant win!

#### How It Works

- Donated bottles of wine are **wrapped** to hide their labels.
- Bottles will be **marked as Red or White** since wine drinkers often have strong preferences.
- Patrons will **pay \$20** to pull any bottle to keep! (See money info below.\*)
- Volunteer records transaction in the ledger. See sample below.

#### Wine Pull Ledger

Amount	Method of Payment <sup>1</sup>				SOT Volunteer Initials
	□ Cash	□ Check	□ PayPal	🗆 Venmo	
	□ Cash	□ Check	□ PayPal	🗆 Venmo	
	□ Cash	□ Check	□ PayPal	□ Venmo	
	Cash	Check			



Please turn in all forms, cash, checks and ledgers to the Command Table at the end of every shift!

#### **Payments and Procedures**

- Wine Pull can take Cash | Checks | PayPal | Venmo but Credit Card is handled only by Command Table.
- If the Patron wants to pay by Credit Card, send them to the Command Table. CT will process their payment, record it in their ledger and give the patron a ticket.
- If the Patron wants to pay by Cash but requires change and you don't have any, pop over and get the change for them from the Command Table. If, for some reason, they go to the CT themselves, CT can handle the payment. Whoever takes the money marks it in their ledger!



This will be in a letter-size frame at every booth/station that takes money. If they have PayPal or Venmo, they'll know how to use it.

Just FYI:

Open Camera  $\rightarrow$  point at QR code  $\rightarrow$  tap on the link that pops up and they follow the instructions on their app.

PAY TO THE SC	Т	\$
		DOLLARS
MEMO		
MEMO	*1234567890*	:7890=5673:

### Ledger

**It's important to** keep accurate records so be sure to record as indicated above! Besides keeping track of SOT's money, we're evaluating a number of factors such as:

- Numbers will tell us the Rating Value Added (if any) on
  - New Additions
  - Increased visibility of prior offerings
- Observations Section of Ledger
  - Please use it for observations like:
    - unforeseen problems
    - suggested solutions
    - clever ideas for next year!

